

## **Special Guest Speakers**

**Michelle Henry, Esquire**  
**Bucks County District Attorney**

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**Dr. James Linksz**  
**President, Bucks County**  
**Community College**

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***The Charles A. Kane***  
***Keynote Address***  
will be presented by:

### **Susan Castaño**

Susan Castaño is a Licensed Clinical Social Worker in the State of New Jersey and Pennsylvania. Ms. Castaño has more than 37 years of various social work experience, 20 of those years is administrative and supervisory experience. Ms. Castaño's expertise is in gerontology, adult protective services, and family treatment. Susan Castaño has developed and delivered workshops and training sessions nationally in the human services field. In addition, Ms. Castaño has been published in a variety of periodicals and has received four special recognition awards.

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For additional information or questions:

Nicole Armani

Coordinator of Elder Abuse Services

Network of Victim Assistance

215-343-6543

narmani@novabucks.org

## **Symposium Schedule**

8:30 to 9:00 Registration and Complimentary Breakfast

9:00 to 9:15 Welcome and Introductions

9:20 to 10:30 Keynote Address  
**“Building Bridges - Enhancing Lives: Culturally Competent Work with the Elderly”**  
*Susan Castaño, ACSW, LCSW*

The great diversity of cultures and ethnicities in the country pose a challenge to those in the health care and helping professions as well as those who are charged with enforcing laws and regulations. Understanding and respecting other world views are crucial to connecting with individuals who are at risk for abuse. In this presentation we will explore strategies to become culturally competent when working with vulnerable elderly populations.

10:30 to 10:45 Break

10:45 to 11:45 Keynote Address (cont.)

11:45 to 12:45 Complimentary Luncheon

1:00 to 2:15 Workshops I

### **1. From Start to Finish**

*Danielle Peters Esq., Bucks County District Attorney's Office and Rose Rorvik RN, BSN, WCC*

Follow the course of an abuse allegation from the health care facility through the criminal justice system.

### **2. Barriers to Living Free from Abuse\***

*Susan Castaño, ACSW, LCSW*

\*This workshop is limited to 50 participants.

Older victims face difficult choices when deciding whether to leave or stay with the abuser. In this experiential workshop, we will explore the intertwining issues, victim values, abuser's tactics, and societal messages which may cause barriers to living in safety.

1:00 to 2:15 Workshops (cont.)

### **3. Financial Exploitation of Older Adults**

*Dennis Houser, CPA, Forensic Accountant*

This workshop will examine how powers of attorney and joint bank accounts are often used to financially exploit older adults. Learn how a forensic accountant / fraud examiner builds a financial exploitation case.

2:15 to 2:30 Break

2:30 to 3:45 Workshops II

### **4. “Ask the Experts” Panel**

*Crimes Against Older Adults Task Force*

The Crimes Against Older Adults Task Force members will give a brief overview of each agency's services. Participants can ask questions, find resources or problem solve difficult cases.

### **5. Area Agency on Aging Services, Mandated Reporting and the Elder Abuse Law in PA**

*Lois Tobin, MSW, LSW, Deputy Director, AAA*

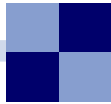
The Bucks County Area Agency on Aging (AAA) is responsible for the planning and implementation of a variety of services and more than twenty programs to assist older adults and their families. Participants will learn about mandated reporting and the elder abuse law in Pennsylvania.

### **6. Competence with Compassion: Elder Abuse Prevention Education for Long-Term Care Staff**

*Beth Hudson Keller, MA*

CARIE's multi-module abuse prevention training program will be presented; participants will also view the training film, “At the End of the Day.” Focus of this workshop is on training materials designed for staff working directly with long-term care consumers.

3:45 to 4:00 Basket Raffle in Auditorium



**R E G I S T R A T I O N  
F O R M**

Name:

Title:

Organization:

Address:

Phone Number:

**Email Address (for confirmation):**

**PLEASE FAX YOUR REGISTRATION  
TO: NOVA 215-343-6260**

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**Deadline for Registration:  
May 8, 2009**

Please copy and complete one registration form per attendee.

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**CEU Eligibility**

The following CE's have been submitted for this symposium:

- \* NAB Nursing Home Admin.: 5.0 CE's
- \* PA State Board of Social Workers, Marriage & Family Therapists & Professional Counselors: 5.25 CEU's
- \* Nursing contact hours have been applied for from the PA State Nurse's Association



**The Purpose**

In September 2000, William J. Neff, Sr., an 83 year old man with Alzheimer's, residing at a local personal care home, died as a result of five broken ribs and a punctured lung. Following a two-year criminal investigation, a health care provider was charged with Murder and Neglect of a Care-Dependent Person. In addition, the Administrator of the facility, the Director of Nursing, another resident assistant and a hospice nurse were criminally charged.

In 2003, all of the health care professionals were convicted of criminal offenses stemming from Mr. Neff's death. As a result of the criminal case, the Bucks County Crimes Against Older Adults Task Force sponsors this annual symposium to bring together health care professionals and law enforcement officers to provide education, heighten awareness and facilitate communication.

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**Thank you to our 2009  
Host and Sponsors:**

**Bucks County Area Agency on  
Aging**

**Bucks County Community  
College**

**Bucks County Crimes Against  
Older Adults Task Force**

**The Bucks County Long Term  
Care Consortium**

**HCR ManorCare**

*The 6th Annual*  
**William J. Neff Sr.  
Symposium on the  
Prevention of  
Crimes Against  
Older Adults**  
**2009**

*Presented by:*  
*The Bucks County Crimes Against  
Older Adults Task Force:*

**BUCKS COUNTY DISTRICT  
ATTORNEY'S OFFICE**

**BUCKS COUNTY AREA AGENCY  
ON AGING**

**BUCKS COUNTY CORONER'S OFFICE**

**BUCKS COUNTY OFFICE OF  
CONSUMER PROTECTION**

**BUCKS COUNTY REGISTER OF WILLS**

**NETWORK OF VICTIM ASSISTANCE**



**TUESDAY, MAY 19, 2009  
8:30 A.M. - 4:00 P.M.  
BUCKS COUNTY  
COMMUNITY COLLEGE  
GATEWAY AUDITORIUM**